

Effective: 01/01/2023 to 11/06/2026

Service: Accident Claims (All Services)

Site: C157 - Kirkliston To Burnshot (7906080)

Asset Number: 1.00 to 3.00

Display Action Officer: No

Site: C157 - Kirkliston To Burnshot (7906080)

Locality: Craigiehall, Edinburgh, City of Edinburgh

Area: North West Locality

Customer Services

Enquiry No.: 2128337 Logged by: Verint CRM Connector on: 10/04/2026 09:29

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.:

Location: Long pot hole in the road. Went over it in the dark at 10pm on Friday 27th March and it burst my tyre and buckled the wheel. I was only going at 30mph Contact:

Plot Number: 1.00 Feature Id - Location: Ward 01 From A90 west to Carlowrie Railway Bridge (just east c Feature Type: Road Asset

Enquiry No.: 2115834 Logged by: Verint CRM Connector on: 19/03/2026 10:38

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.:

Location: Just beyond the railway bridge on Burnshot Road before the corner on the road that takes you towards the turning left for craigies farm road (from Kirkliston end). Large pothole along with smaller ones too. Contact:

Plot Number: 1.00 Feature Id - Location: Ward 01 From A90 west to Carlowrie Railway Bridge (just east c Feature Type: Road Asset

Enquiry No.: 2113180 Logged by: Verint CRM Connector on: 15/03/2026 22:43

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.:

Location: Heading into Edinburgh on the Queensferry Road, farm on the left. Just outside Dalmany estate. Contact:

Plot Number: 1.00 Feature Id - Location: Ward 01 From A90 west to Carlowrie Railway Bridge (just east c Feature Type: Road Asset

Enquiry No.: 2095934 Logged by: Verint CRM Connector on: 16/02/2026 09:43

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.:

Location: huge pothole in the road, i hit it with my car and it burst my wheel. i [REDACTED] it was extremely dangerous. this needs to be fixed asap Contact:

Plot Number: 1.00 Feature Id - Location: Ward 01 From A90 west to Carlowrie Railway Bridge (just east c Feature Type: Road Asset

Enquiry No.: 2095910 Logged by: Verint CRM Connector on: 16/02/2026 09:30

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.:

Location: Large pothole, it has damaged my tyre Contact:

Plot Number: 1.00 Feature Id - Location: Ward 01 From A90 west to Carlowrie Railway Bridge (just east c Feature Type: Road Asset

Enquiry No.: 2089159 Logged by: Verint CRM Connector on: 05/02/2026 09:42

Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim

Desc.:

Location: Burnshot Road, the section is really very bad. The centre of the road has the worst potholes. My driver's front tyre burst, falling into a deep pot hole Contact:

Plot Number: 1.00 Feature Id - Location: Ward 01 From A90 west to Carlowrie Railway Bridge (just east c Feature Type: Road Asset

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Site: C157 - Kirkliston To Burnshot (7906080)

Asset Number: 1.00 to 3.00

Display Action Officer: No

Customer Services

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| Enquiry No.: 1780934 | Logged by: Verint CRM Connector | on: 14/06/2024 11:31 |
| Service: Accident Claims (All Services) | Subject: Accident Claim Roads/Lighting | Classification: Accident Claim |
| Desc.: | | |
| Location: A90 Northbound, turn off west at Burnshot bridge. After joining Burnshot road towards Kirkliston the first sewer drain on left has deteriorated leaving large hole. | | |
| Contact: | | |
| Plot Number: 1.00 | Feature Id - Location: Ward 01 From A90 west to Carlowrie Railway Bridge (just east c | Feature Type: Road Asset |
| Job Number: 50162486 | Defect Number: 42159888 | |
| Enquiry No.: 1698065 | Logged by: Verint CRM Connector | on: 12/02/2024 16:38 |
| Service: Accident Claims (All Services) | Subject: Accident Claim Roads/Lighting | Classification: Accident Claim |
| Desc.: | | |
| Location: The pothole was on the main A90 dual carriageway on the inside lane , there was a lampost / camera just a bit further up from the hole. | | |
| Contact: | | |
| Plot Number: 1.00 | Feature Id - Location: Ward 01 From A90 west to Carlowrie Railway Bridge (just east c | Feature Type: Road Asset |
| Enquiry No.: 1695350 | Logged by: Verint CRM Connector | on: 08/02/2024 08:52 |
| Service: Accident Claims (All Services) | Subject: Accident Claim Roads/Lighting | Classification: Accident Claim |
| Desc.: | | |
| Location: Significant pothole - in fact, this road is more potholes than it is road - it's appalling but this one wrecked a £280 tyre which I will be claiming for | | |
| Contact: | | |
| Plot Number: 1.00 | Feature Id - Location: Ward 01 From A90 west to Carlowrie Railway Bridge (just east c | Feature Type: Road Asset |
| Enquiry No.: 1659944 | Logged by: Verint CRM Connector | on: 11/12/2023 23:48 |
| Service: Accident Claims (All Services) | Subject: Accident Claim Roads/Lighting | Classification: Accident Claim |
| Desc.: | | |
| Location: On 9-Oct-2023, I drove from my home (EH128PE) to Winchburgh. I drove thu A90 and enter the left entrance near Burnshot Bridge. There was a big hole in the middle of the road near Craigiehall. My car's tyre and wheel were damaged since I hit the hole and I never go back to the hole and didn't take any photo for the hole. | | |
| Contact: | | |
| Plot Number: 1.00 | Feature Id - Location: Ward 01 From A90 west to Carlowrie Railway Bridge (just east c | Feature Type: Road Asset |
| Enquiry No.: 1652503 | Logged by: Verint CRM Connector | on: 29/11/2023 09:27 |
| Service: Accident Claims (All Services) | Subject: Accident Claim Roads/Lighting | Classification: Accident Claim |
| Desc.: | | |
| Location: The pothole(s) is/are on Burnshot Road, roughly between Craigiehall and the right turn up to Craigie Farm, but it is hard to be precise as it was dark. I'm sorry, I can't get there to take a photo. On the map, I have tried to drop the pin at the approx. location. | | |
| Contact: | | |
| Plot Number: 1.00 | Feature Id - Location: Ward 01 From A90 west to Carlowrie Railway Bridge (just east c | Feature Type: Road Asset |
| Enquiry No.: 1626557 | Logged by: Verint CRM Connector | on: 11/10/2023 10:30 |
| Service: Accident Claims (All Services) | Subject: Accident Claim Roads/Lighting | Classification: Accident Claim |
| Desc.: | | |
| Location: Huge pothole in the road. Very dangerous. I hit it and had a double blow out and at least another six cars hit it and had damage as I awaited recovery arriving. This is the A90, Craigiehall slip road, just after Burnshot flyover, before the army barracks heading north on the A90z | | |
| Contact: | | |
| Plot Number: 1.00 | Feature Id - Location: Ward 01 From A90 west to Carlowrie Railway Bridge (just east c | Feature Type: Road Asset |

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Site: C157 - Kirkliston To Burnshot (7906080)

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Customer Services**Enquiry No.:** 1626208 **Logged by:** Verint CRM Connector **on:** 10/10/2023 15:02**Service:** Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim**Desc.:****Location:** There is an enormous pot hole in the road. Around 2 foot by 2 foot. and about 1 foot deep. Just before the 1st Junction before Joining Burnshot Road. There is also inadequate lighting to see this pot hole at night/early morning. **Contact:****Plot Number:** 1.00 **Feature Id - Location:** Ward 01 From A90 west to Carlowrie Railway Bridge (just east c **Feature Type:** Road Asset**Enquiry No.:** 1625132 **Logged by:** Verint CRM Connector **on:** 08/10/2023 17:15**Service:** Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim**Desc.:****Location:** On west bound slip road at the top going towards Kirkliston **Contact:****Plot Number:** 1.00 **Feature Id - Location:** Ward 01 From A90 west to Carlowrie Railway Bridge (just east c **Feature Type:** Road Asset**Enquiry No.:** 1590289 **Logged by:** Verint CRM Connector **on:** 31/07/2023 19:18**Service:** Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim**Desc.:****Location:** On the left hand side of the road heading towards the Burnshot flyover onto the A90. About 75 yards before the right turn to Craigiehall Camps. The left hand edge of the road has broken up and created a deep rough gully and rugged and dangerous edge. The white road side line has also disintegrated at this point. **Contact:****Plot Number:** 1.00 **Feature Id - Location:** Ward 01 From A90 west to Carlowrie Railway Bridge (just east c **Feature Type:** Road Asset**Job Number:** 50140215 **Defect Number:** 42133082**Enquiry No.:** 1490954 **Logged by:** Verint CRM Connector **on:** 12/01/2023 15:50**Service:** Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim**Desc.:****Location:** Large hole in middle of road - found to be from where roadworks had been filled in previously. Caused tyre puncture **Contact:****Plot Number:** 1.00 **Feature Id - Location:** Ward 01 From A90 west to Carlowrie Railway Bridge (just east c **Feature Type:** Road Asset**Enquiry No.:** 1484798 **Logged by:** Anne Fraser **on:** 05/01/2023 09:25**Service:** Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim**Desc.:** Irreparable damage to front driver side tyre (resulting in having to replace the tyre) as a result of hitting a large pothole**Location:** Sliproad from A90N to Burnshot Road **Contact:****Plot Number:** 1.00 **Feature Id - Location:** Ward 01 From A90 west to Carlowrie Railway Bridge (just east c **Feature Type:** Road Asset